

An architectural rendering of a modern, single-story building with a large, dark, gabled roof. The building features large glass windows and a prominent purple phoenix logo on the upper right side, with the text "City of Phoenix" below it. In the foreground, there is a paved parking lot with yellow parking lines and a concrete curb. The sky is blue with scattered white clouds. The title "Office of Homeless Solutions" is overlaid in large white text across the center of the image.

Office of Homeless Solutions

CoC Board
November 27, 2023



City of Phoenix

Office of Homeless Solutions

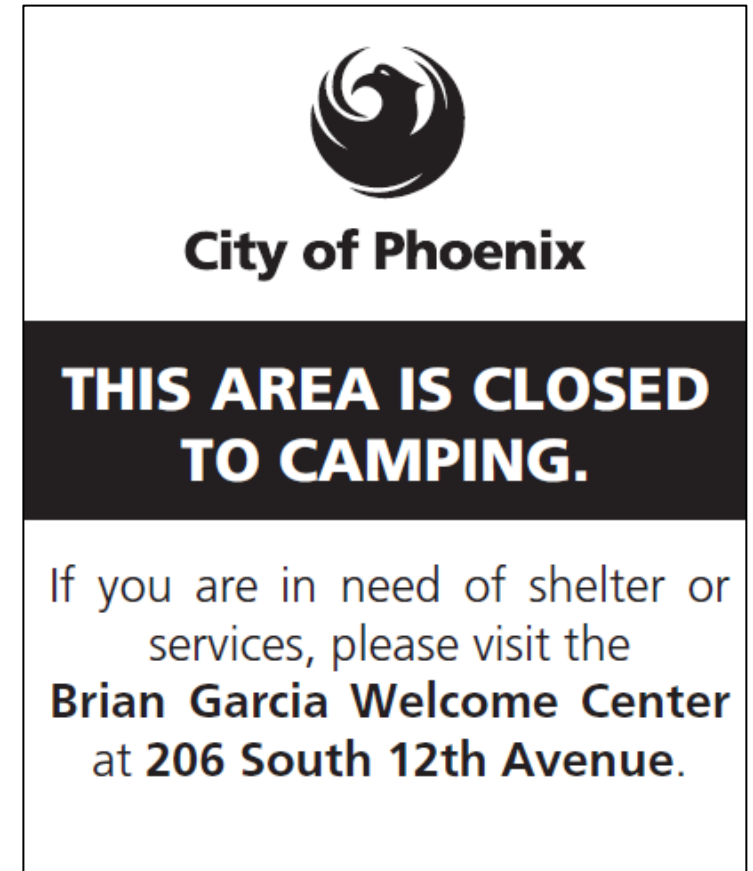
Overview of Human Services Campus Issue

- Effected Area: 7th Avenue to 15th Avenue, Jefferson to the railroad tracks
- As many as 700-1000 unsheltered in the area over the last year
- Office of Homeless Solutions committed to addressing this issue in a caring and holistic manner



Engagement Efforts – Block Closures

- Block by block approach
- Two week notice for each effort
 - Comprehensive list of people in the area
 - Find solutions immediately for people who are ready
- Close block to camping after engagement effort
- All offered indoor shelter services
- Property storage component
- Dignified and compassionate conversations



Engagement Efforts

- 15 blocks closed to camping since May 2023
- 718 individuals engaged prior to closing the blocks
- 590 individuals (82%) accepted indoor shelters or other services
- 128 individuals (18%) did NOT accept shelter at indoor locations



Before



After



482 New Temporary Housing Added in 2023

Shelter	New Beds
Temporary Lodging – St. Vincent de Paul	50
Temporary Lodging– Mercy House	50
Temporary Lodging– A New Leaf	102
Temporary Haven Shelter– CASS	60
Temporary Lodging– Community Bridges	140
Washington Shelter Additional Temporary Capacity	60
Lutheran Social Services – I-HELP	20





1537 W. Jackson St. Safe Outdoor Space



What is a Safe Outdoor Space?

- Voluntary safe, outdoor space with access to restrooms and showers
- Approximately 10x10 ft. outdoor sleeping areas with uniform tents
- Indoor space for heat and cold respite
- Low barrier for entry, with code of conduct requirements for guests
- No walk-up services
- 24/7 private security, with Phoenix Police when needed
- Paired with supportive services such as case management, behavioral health support, and navigation services





Questions

